



## **SEW LUXURY Return Policy**

At SEW LUXURY, we take pride in delivering premium, hand-crafted apparel designed to exceed your expectations. Each piece reflects our commitment to excellence, quality, and custom craftsmanship. We understand that sometimes things don't work out. Please review our return policy carefully:

### **Eligibility for Returns**

Standard items (non-customized, non-personalized) may be eligible for a return within 14 days of delivery. Items must be unworn, unwashed, undamaged, and returned in their original packaging with all tags attached. Proof of purchase (receipt or order confirmation) is required for all returns.

### **Non-Returnable Items**

Custom orders are final sale. All customized or personalized products are made to order exclusively for you and cannot be returned, exchanged, or refunded under any circumstances. This includes any apparel with added names, numbers, special sizing, color customizations, or exclusive designs.

### **How to Initiate a Return**

1. Email our Customer Care Team at [info@sewluxury8.com](mailto:info@sewluxury8.com) with your order number and reason for return.
2. Once approved, we will provide detailed instructions for returning your item(s).
3. Customers are responsible for return shipping costs unless the return is due to a production error or defect.

### **Refunds**

Once your return is received and inspected, we will notify you of the approval or rejection of your refund. Approved refunds will be processed to your original method of payment within 7-10 business days.

### **Damaged or Defective Items**

If you receive a damaged or defective item, please contact us within 3 days of delivery with photographs and a description of the issue. We will make it right, because at SEW LUXURY, excellence isn't optional — it's guaranteed.

